

Cancellation Fee Notice

Thank you for your continued patronage of our clinic.

To ensure appropriate management of appointment scheduling and maintain smooth clinical operations, and in accordance with the policy revision in June 2026, we will introduce a **cancellation fee** starting July 1, 2026.

Please review the details and applicable conditions below. We appreciate your understanding and cooperation.

■ Cancellation Fee Policy

◇ Same-day cancellation / same-day changes :

30-minute appointment : **3,300yen**

Appointments of 45 minutes or longer : **5,500yen**

◇ No-show without notice : **The same cancellation fee as above will apply.**

※No cancellation fee will be charged for cancellations or changes made at least one business day in advance.

If we do not hear from you within 10 minutes of your scheduled appointment time, it will be treated as a **no-show**, and a cancellation fee will be charged.

For patients with frequent cancellations or changes, we recommend making same-day appointments by phone so we can accommodate you based on availability.

Your appointment time is also valuable for other patients. If you need to cancel or reschedule, please contact us as early as possible.

We appreciate your understanding and cooperation in helping us provide smooth and high-quality care.

